

OVERVIEW



The British Computer Society (BCS), is a professional body dedicated to advancing computing and IT. It has over 70,000 members in 150 countries, and a wider community of business leaders, educators, practitioners and policy-makers.

It is a charity with a Royal Charter, with the mission to lead the IT industry through ethical challenges, to support the people who work in the industry, and to make IT good for society.

BCS sought a robust, enterprise solution to transform and optimise their contract lifecycle management and service management processes. They needed to significantly enhance efficiency through automation, freeing up key staff members to focus on greater and more strategic priorities.

CHALLENGE

BCS, whose legal team work across the BCS Group of organisations, faced challenges with their contract lifecycle management, including:

1. A legal service request system that resulted in high administrative burden on key personnel
2. Lengthy and manual contract creation processes
3. A legal service request system that resulted in high administrative burden on key personnel
4. Lack of a streamlined system for contract tracking and service management

SOLUTION

To address these challenges, BCS selected Panoram's contract lifecycle management and service manager tools. This implementation was spearheaded by key stakeholders, including Shelley Decker, Head of Legal and Compliance, who emphasised the need for automation, efficiency, and reduced administrative workload.

RESULTS & BENEFITS

The deployment of Panoram software delivered significant benefits:

Process Efficiency for Contract Lifecycle Management

The introduction of Panoram software has transformed contract lifecycle management, reduced manual effort, and ensured a more structured workflow for contract creation, approval, and renewal.

Automated Processes

Automation has minimised manual, time-consuming tasks, enhanced accuracy and reduced the risk of errors in contract management.

Time and Effort Relieved

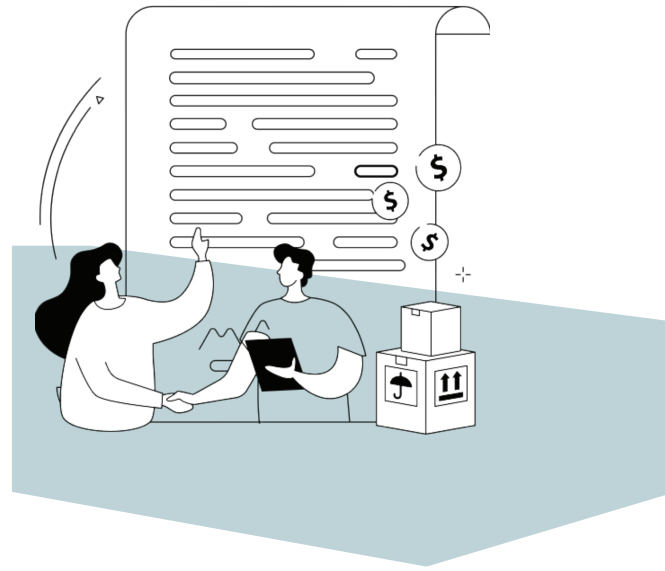
Employees now spend less time on administrative tasks, allowing them to focus on higher-value activities and strategic business initiatives.

Positive Feedback from the Business

With Panoram, departments across BCS can now create standard contracts independently for immediate sharing with third parties, leading to faster turnaround times and improved business operations. Departments can also track the progress of their request from start to finish using the Panoram software, helping them to better understand the legal process and without needing to email the legal team for progress updates.

Reduced Burden on Key Staff Members

The software has alleviated pressure on critical team members, enabling them to allocate their time to other important areas rather than being tied up in contract management issues.



CONCLUSION

The adoption of Panoram software has been a game-changer for BCS, removing repetitive administrative burdens, driving operational efficiency and empowering teams with a seamless contract lifecycle management system.

TESTIMONIAL



**SHELLY
DECKER,
OF BCS
HIGHLIGHTED:**



“The software has not only automated essential processes removing burdensome administrative work, but also allowed business units to function more autonomously, significantly improving overall productivity and freeing up the time of the legal team to better focus their efforts on matters of higher risk and higher value. This successful implementation demonstrates the value of Panoram in optimising contract and service management for organisations looking to enhance their operational efficiency. The team at Panoram have been a pleasure to work with and the software is easy to use for both the legal team and our internal customers across the BCS Group.”